



NATIONAL NEWS

General Information

COVID-19:

We want all of you to know that all of us are working diligently to maintain the best possible experience, while assuring the safety of our members, staff, and community. We are working to address the myriad of variables that we might encounter, and we are developing contingency plans to address those variables.

- All association sponsored events have been cancelled until the end of March at the earliest.
- Additional information will be emailed out as updates occur.
- Below are the important areas of the amenities that are closed:
 - o **All** pools
 - o Fitness Room
 - o Locker Rooms
 - o Utopia Spa

The administrative offices are locked but remain staffed during normal hours for assistance via email and phone only.



CORONAVIRUS

Todd Van Meer

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Shawna Frank

Assistant General Manager

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NATIONAL NEWS

Tiki



PLACE YOUR TO-GO ORDER TODAY:

With all restaurants in Florida closed for on-site consumption, the managerial staff is committed to providing you with new and creative ideas to offer you the best experience even during these crazy times. We will continue to send emails with specials. We also have our limited menu available.

Please continue to support our Food & Beverage program by ordering take out for lunch and/or dinner.

DEEP CLEANING:

The reduced staff has been hard at work deep cleaning & organizing the kitchen, bar, turn window and storage rooms!



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F&B Manager

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Assistant F&B Manager

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Community Information

Maintenance Items

1. Several replacement palm trees were changed out in the Terraces parking lots this week.
2. All of the amenity palm trees were trimmed this week. Dead limbs and the new seed pods were removed.
3. Additional weeding was also completed during around the pool area and golf shop.
4. All of the amenities have been continuously sanitized all week long. Our team has done an excellent job with cleaning and being proactive.
5. All of the existing bike racks have been touched up this week. Rust was brushed away and the areas were re-painted. Weep holes were added to the bottom of the racks to let out accumulated water.
6. Additional cleaning supplies and toilet paper were procured this week. The association is well stocked to handle cleaning during this time of need.
7. The practice ball machine for the tennis area was repaired by maintenance this week.

ArtisTree remains "mowtivated"

As a member of the National Association of Landscape Professionals, ArtisTree remains committed to maintaining and designing landscapes, sustaining the environment and enhancing healthy green spaces. Our managers and crews are working tirelessly to serve customers throughout Sarasota, Manatee and Charlotte counties as the coronavirus COVID-19 situation continues to develop.

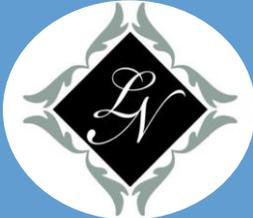
For your safety as well as the safety our employees, we ask that in-person meetings be limited. If there is a special request that needs to be met, please contact us at 941.488.8897 or through our convenient work order system. Simply go to our Work Order submission page at <http://www.artwo.biz/> and follow the prompts. Lakewood National's community ID is "LAKE-727". Your request will be sent to your assigned ArtisTree account executive and you will receive a confirmation email.

Going forward, ArtisTree will be delivering on our commitments to the greatest extent possible under these challenging times. We are taking every precaution to prioritize your health, the health of our employees and all those we meet. We appreciate your support, understanding and kindnesses shown. Stay well. Stay healthy.

Keith Wilking

CAM

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Courtney Dalton

Administrative Assistant

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Golf

Closures:

- The course has been shut down for outside play; **only one guest will be allowed per member, per day.**
- Driving range & short game area is closed until further notice.
- All golf instruction has been suspended.
- All cups and straws will be removed. Water stations will be removed and ice/water machines will be disconnected. Members and guests will be encouraged to bring their own pre-filled water bottles.

New “touchless” procedures:

- Golf shop will be closed to transactional traffic; all transactions will be by credit card or member charge
 - o operations will be cashless until further notice
- Bag drop and club cleaning services will be suspended during this time
- Players will load their own clubs on carts and then back into cars
- Starters will all maintain 6 foot radius from groups when organizing play off the first tee
- Members can ride with family members or domestic partners only; all other members and members' guests must ride in separate carts
- All rakes will be removed from the golf course
- Sand bunkers will be raked in the morning and by Rangers throughout the day

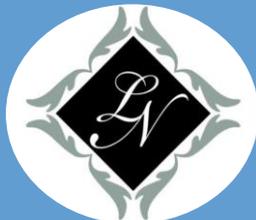
Enhanced Cleaning/Sanitizing Measures:

- Staff members will sanitize bag drop area twice an hour
- All carts will be sanitized when returned after play and prior to restaging for next groups play
- All players will be advised to leave flagsticks in the hole; cups have been raised eliminating need to tend to or remove flag stick
- Flag sticks will be sanitized daily
- Bag stands and benches have been removed from the practice areas

Mike McClellan, PGA

Head Golf Professional

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Brian Sikkema, PGA

First Assist Golf Pro

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Fitness

While the fitness center is closed in the midst of COVID restrictions, we can still gather online and continue making strides towards our health and fitness goals.

If you want to connect with Sabina and your Lakewood National community online, please join the private group: [LWN Fitness Community – Members Only »](#)

you must have a Facebook account to join this page

This is a private space for Lakewood National Members to pledge their health and fitness goals and stay accountable. Sabina will post exercise ideas using minimal equipment and answer questions related to healthy eating and staying fit with what you have available.

If you need the URL to link the Facebook group, it is:
<https://www.facebook.com/groups/553581031932532>



For all members who have purchased an “Unlimited” group fitness class pass, please rest assured that you will receive an extension of the expiration date once classes resume. When classes do resume, you will simply go see Sabina in the fitness center for an updated pass. Hang in there!

Sabina Hart

Fitness Director

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Racquet Sports

Lessons/Clinics - All racquet sports instruction (tennis and pickleball) is cancelled, until further notice.

Water - Water stations have been removed and ice/water machines will be disconnected. Members and guests will be encouraged to bring their own pre-filled water bottles.

Seating - All the tables and chairs for the safety of everybody have been removed. You may want to bring your own personal chair from home, but must remain in small groups and 6ft apart is recommended.

Tennis Pro Shop – Pro Shop is closed until further notice; staff will still be on site to help with monitoring court activities/bookings, taking transactions outside for credit cards/member charging, sanitizing the areas, court maintenance, member assistance, etc.

Bocce – Closed until further notice.

Ball Machine - For the ball machine usage, please be mindful of the following:

- Make sure you pay the fees in the pro shop before you use the machine; please call as the shop is now closed until further notice
- Use the treadblaster to clean your shoes if you are coming from the clay courts to the machine court
- Only use the on/off switch at the gate entrance, do NOT use the on/off switch on the ball machine itself
- Do not put extra tennis balls in the machine; if there are more than 65 balls in the machine, the belt has a great chance to come off from the extra pressure up the elevator
- Make sure all the balls are returned in the machine before you turn the switch by the gate off when you exit
- Leave the remote in the green box when you leave the court
- Lock the court when you leave (please get the new code from the pro shop)
- Cover the machine if you are the last one for the day or if there is a chance of inclement weather
- Do not use the machine if it is raining or misting at all, as the electric components may be damaged

Merchandise Sale - Major price reduction sale on everything in the Pro Shop; the staff will be able to make the transaction per member charge/credit card via phone call or email, and the merchandise will be given to the customer outside of the tennis pro shop (pick-up only).

[Reserve Courts & Sign up on Salix](#)

Nate Griffin, USPTA

Director of Racquet Sports

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Mihaela Murariu

Tennis Pro Shop Manager

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